
TIPS FOR INTERVIEWING PERSONAL CARE/ASSISTED LIVING FACILITIES

- Ask specific questions regarding location
- Ask about the cost. Do they have a daily or monthly rate? If private pay, can Medicare or Medicaid be applied?
- What services are included? i.e., number of meals per day, snacks, laundry, housekeeping, social activities, transportation
- What is the capacity of residents for this facility?
- How long has the facility been in business?
- Are references provided?
- What are the credentials of employees (RN, LVN, Nurse's Aide)?
- Are the employees licensed? Who licenses them?
- Do home health providers service residents?
- Who furnishes the room?
- Are short-term stays okay (respite care) and what is the cost?
- Who provides respite for the service providers?

Most importantly, visit the facility yourself. It is okay to call and ask some questions over the phone, but follow up with personal visits.